<table>
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<th>Event ID</th>
<th>Date</th>
<th>Time</th>
<th>Location</th>
<th>Presenters</th>
<th>Description</th>
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<tr>
<td>616</td>
<td>Mon, Jun 15</td>
<td>1:00 PM - 6:15 PM</td>
<td>Crown Plaza Golf Club</td>
<td></td>
<td><strong>A BRING YOUR OWN CLUBS GOLFING EVENT</strong></td>
</tr>
<tr>
<td>617</td>
<td>Mon, Jun 15</td>
<td>1:00 PM - 6:15 PM</td>
<td>Lake Placid Visitors Center</td>
<td></td>
<td><strong>HIKES - 2 OF THEM - WITH &amp; WITHOUT A GUIDE</strong></td>
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<tr>
<td>724</td>
<td>Mon, Jun 15</td>
<td>5:00 PM - 7:00 PM</td>
<td>Edelweiss</td>
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<tr>
<td>618</td>
<td>Mon, Jun 15</td>
<td>7:30 PM - 9:30 PM</td>
<td>The Great Room</td>
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<td><strong>WELCOME RECEPTION</strong></td>
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<tr>
<td>573</td>
<td>Tue, Jun 16</td>
<td>7:00 AM - 8:30 AM</td>
<td>Hall of Fame</td>
<td></td>
<td><strong>BREAKFAST</strong></td>
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<tr>
<td>574</td>
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<td>7:00 AM - 4:00 PM</td>
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</tr>
<tr>
<td>575</td>
<td>Tue, Jun 16</td>
<td>8:00 AM - 10:30 AM</td>
<td>Lussi Ballroom Entire</td>
<td></td>
<td><strong>THE CONNECTED TEAM PROFESSIONAL DEVELOPMENT</strong></td>
</tr>
<tr>
<td>576</td>
<td>Tue, Jun 16</td>
<td>10:45 AM - 11:00 AM</td>
<td>Edelweiss</td>
<td></td>
<td><strong>BREAK</strong></td>
</tr>
<tr>
<td>641</td>
<td>Tue, Jun 16</td>
<td>11:00 AM - 12:00 PM</td>
<td>State Room</td>
<td></td>
<td><strong>ITEC EXECUTIVE BOARD MEETING</strong></td>
</tr>
<tr>
<td>667</td>
<td>Tue, Jun 16</td>
<td>11:00 AM - 12:00 PM</td>
<td>Intervale</td>
<td></td>
<td><strong>COA GENERAL SESSION</strong></td>
</tr>
</tbody>
</table>

**ITEC EXECUTIVE BOARD MEETING**

This is a closed meeting for the ITEC Executive Board and ITEC employees in attendance.

**COA GENERAL SESSION**

COA - Bringing SUNY Technology Professionals Together. COA is comprised of technology professionals within the State University of New York. The representative areas include those who implement, support, and manage the technology systems on the 64 campuses as well as administrative and support organizations throughout SUNY. COA promotes professional development and collaboration for and among its members. Statewide and regional conferences and forums are organized to provide valuable training and information sharing opportunities. The principal medium for communication is the COA listserv, which has proven to be a valuable asset to current members and will certainly be beneficial to new members.
<table>
<thead>
<tr>
<th>Time</th>
<th>Session ID</th>
<th>Date</th>
<th>Location</th>
<th>Time</th>
<th>Title</th>
<th>Presenters</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>11:00</td>
<td>690</td>
<td>Tue, Jun 16, 15</td>
<td>EdTOA</td>
<td>11:00 AM</td>
<td><strong>EDTOA GENERAL BUSINESS MEETING</strong></td>
<td>Drew Tucci, Binghamton University</td>
<td><strong>Description</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>12:00 PM</td>
<td>EdTOA Annual Business Meeting</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11:00</td>
<td>700</td>
<td>Tue, Jun 16, 15</td>
<td>TOA</td>
<td>11:00 AM</td>
<td><strong>SHARED SERVICES UPDATE 2015</strong></td>
<td>Brenda Bennet, SUNY Potsdam</td>
<td><strong>Description</strong> An updated perspective of the shared services initiative, what is working and what is problematic.</td>
</tr>
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<td></td>
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<td>12:00 PM</td>
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<tr>
<td>12:00</td>
<td>582</td>
<td>Tue, Jun 16, 15</td>
<td>Plenary</td>
<td>12:00 PM</td>
<td><strong>LUNCH</strong></td>
<td></td>
<td><strong>Description</strong></td>
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<tr>
<td>1:00</td>
<td>583</td>
<td>Tue, Jun 16, 15</td>
<td>Plenary</td>
<td>1:00 PM</td>
<td><strong>STC 2015 OFFICIAL OPENING AND WELCOME</strong></td>
<td></td>
<td><strong>Description</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1:15 PM</td>
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</tr>
<tr>
<td>1:15</td>
<td>690</td>
<td>Tue, Jun 16, 15</td>
<td>EdTOA</td>
<td>3:00 PM</td>
<td><strong>THE PUZZLE PIECE OF AV</strong></td>
<td>T. John McCune, SUNY Fredonia, Roseann Anzalone, Adirondack Community College, Drew Tucci, Binghamton University</td>
<td><strong>Description</strong> As media technology continues its marathon pace of advancement, how does AV support keep up? This session looks at the big picture of AV support across SUNY. Where do we report? Where should we report? What tasks have been added to our support lists ... and which ones are going away?</td>
</tr>
</tbody>
</table>

**Robert “Hoot” Gibson Keynote**

Captain Robert "Hoot" Gibson graduated with a degree in Aeronautical Engineering from California Polytechnic State University in San Luis Obispo, California. He entered the United States Navy and served as a Fighter Pilot in F-4 "Phantom" and F-14 "Tomcat" Aircraft, flying combat missions in Southeast Asia, making more than 300 carrier landings aboard the Aircraft Carriers "USS Coral Sea" and "USS Enterprise". In 18 years as an Astronaut he flew 5 Space Flights, 4 of them as the Mission Commander, aboard the Space Shuttles "Challenger", "Columbia", "Atlantis", and "Endeavour". His final Space Flight was the first mission to rendezvous and dock with the Russian Space Station "Mir" in 1995.

In 18 years as an Astronaut he flew 5 Space Flights, 4 of them as the Mission Commander, aboard the Space Shuttles "Challenger", "Columbia", "Atlantis", and "Endeavour". His final Space Flight was the first mission to rendezvous and dock with the Russian Space Station "Mir" in 1995.

In his career with NASA, he held the positions of Deputy Chief of NASA Aircraft Operations, as the Deputy Director of Flight Crew Operations, and as the Chief of the Astronaut Office.

In a flying career covering over 40 years, he has accumulated more than 14,000 hours of flight time in more than 140 types of military and civilian aircraft.

He has received numerous honors, awards and decorations including the Legion of Merit and the Distinguished Flying Cross, and has established 6 Aviation World Records and 3 Space World Records. He was selected as a Fellow of the Society of Experimental Test Pilots in 1998, and was inducted into the Astronaut Hall of Fame in 2003, the Long Island Air & Space Hall of Fame in 2011, the Spacecamp Hall of Fame in 2012, and the National Aviation Hall of fame in 2013.
ELLUCIAN: ELLUCIAN PRODUCT AND TECHNOLOGY UPDATE

**Description**

Join us as we share Ellucian’s strategy for more quickly evolving the solutions on which you rely and providing the flexibility you need to improve the experiences of all those you serve. We’ll report on how our Ellucian XE strategy drives how we design, develop, and deliver applications and services to help your institution move forward. We’ll review the roadmap and the applications available for Banner and the surrounding ecosystem. We’ll also provide an Ellucian technology update and discuss our strategy for moving to the cloud.

ADOBE SYSTEMS: THE ADOBE DOCUMENT CLOUD: TRANSFORMING PROCESSES AND PRODUCTIVITY ACROSS THE CAMPUS

**Description**

Across the Education community, devices and screens have become ubiquitous. Document processes and the exchange of data and information play an increasing role in everyone’s job. Combining document security and e-signatures, institutions can reduce processing times while assuring document integrity and improving workflow efficiencies. In this presentation you’ll see how Adobe’s Document Cloud and Adobe Acrobat DC can:

- Create, send and sign Electronic documents and forms
- Easily route documents for multiple signatures, complete with reminders and status updates
- Provide a secure document workflow on any device or screen

You will also see how Acrobat DC and Acrobat DC Mobile save time, making document collaboration, assembly, and re-purposing easier than ever. You will see how to:

- Take any document or image, even paper, and make it more useful
- Use Acrobatâ€™s powerful productivity tools to automate and standardize complex tasks
- Convert existing PDF documents and forms into documents that can provide the integrity, tracking and security you need in todayâ€™s electronic landscape

With the Adobe Document Cloud and Acrobat DC you can effectively create, track, and manage document processes on any smart phone, tablet, or browser. The Adobe Document Cloud helps your institution assemble, process, and get documents signed and completed faster; quickly and securely on any device.

MERIDIAN IT INC: CRACK THE CODE: DEFEAT THE ADVANCED ADVERSARY

**Description**

Cybersecurity can sometimes feel like a puzzle, a code to crack. This isn’t how it should be. Adversaries don’t need to win. Stopping them doesn’t require endless time and resources because most just take the path of least resistance for the easiest win. Your objective as a security practitioner is to raise the total cost of a successful attack, to make your organization a less appealing target.

Join us as we take a detailed look at real attacks and how you can crack the code to defend your organization. Specifically, you’ll learn:

- What tools, techniques, and procedures advanced attackers are really using.
- Why you need an intelligence-based approach that stops attacks at every point in the Cyber Attack Lifecycle, no matter what form it takes.
- How to architect for prevention, and plan for detection.

UNIFY: MEET CIRCUIT: AN EVOLUTION IN CONNECTED LEARNING

**Description**

Meet the tool that is revolutionizing the way students, faculty, and administration are communicating and collaborating with each other, as well as humanizing online learning and improving student outcomes. Circuit is a cloud based solution that takes “disruptive technology” to a new level by bringing voice, video, screen/file sharing, and rich messaging into a single easy to use interface on your phone, tablet, or pc. It can also be integrated with the applications students love and use every day. Come learn more about Circuit and our “New Way to Learn, Teach, and Work” philosophy in this interactive session that will feature a special guest appearance from a SUNY representative.
<table>
<thead>
<tr>
<th>Exhibitor</th>
<th>Presenters</th>
<th>Description</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phybridge Inc.</td>
<td>Richard Kasslack, Phybridge Inc.</td>
<td>A must attend session if you are looking to migrate to IP voice and/or video or have started migration and are facing challenges. Learn first-hand from industry leaders and your peers how — leveraging innovative technologies and solutions — customers just like you have: eliminated risks and complexities, fast tracked their migrations and saved substantial costs, all while delivering a robust solution to their users.</td>
<td>4:00 PM - 4:45 PM</td>
</tr>
<tr>
<td>Code42</td>
<td>Jeff Dugan, Code42</td>
<td>In the past, protecting data was simply a matter of managing the servers in the data center. In today’s mobile world, data has shifted to the edge, where work is conducted on endpoints “laptops, phones and tablets” and out of your control. How do you manage the security, control and visibility of this data while protecting the mobility and productivity of your users? Join Code42 to learn how to proactively preserve and protect your institution’s mission-critical data from edge-to-edge.</td>
<td>4:00 PM - 4:45 PM</td>
</tr>
<tr>
<td>PKA Technologies</td>
<td>Eddie Khogal, PKA Technologies</td>
<td>Traditional infrastructure platform solutions can’t keep up with the ever-increasing business user demands for flexible and agile IT access and services - this is where the Software-Defined Data Center steps into the forefront. SDDC combines scalable performance with unprecedented flexibility and availability, enabling IT organizations to operate as an agile and on-demand enterprise. HP and VMware technologies bring an innovative network virtualization approach that solves the biggest challenge to transitioning to SDDC - network and security - by provisioning multi-tenant cloud environments in ways that were not possible with legacy datacenter networks. Learn how your organization can progress through the transition to SDDC utilizing these solutions via a software and policy-driven approach.</td>
<td>4:00 PM - 4:45 PM</td>
</tr>
<tr>
<td>UNIFY</td>
<td>Peter Greco, UNIFY, Rosemarie Marshall, UNIFY</td>
<td>Born out of the engineering DNA of Siemens, Unify builds on a heritage of product reliability, innovation, open standards, and security, and is recognized as one of the world’s leading communications software and services firms. It provides integrated communication solutions for many prestigious universities across the globe such as Stony Brook University and the University of Oxford, as well as approximately 75% of the Fortune Global 500. Come learn more about our company, how we are working with SUNY, and how UNIFY can transform the way your institution operates.</td>
<td>4:00 PM - 4:45 PM</td>
</tr>
<tr>
<td>NetApp</td>
<td>Shaun Mahoney, NetApp</td>
<td>The race to the hybrid cloud won’t be won with speed alone. Traditional approaches can result in cloud silos, operational complexity, and barriers to extracting value from data. What if you could have a unified view of data throughout the enterprise and the ability to store, access, share and protect data across multiple internal and external data centers, and private and public clouds? You can. Join us, hear how you can build a data fabric that enables: • Hybrid cloud deployment • Agile application development • Business continuance and disaster recovery • Cloud bursting • Application agility</td>
<td>4:00 PM - 4:45 PM</td>
</tr>
</tbody>
</table>
### AT&T: Broadening the Productivity ‘Stack’ of Your University Mobility Environment - Maximizing the ROI of Secure BYOD

**Dan Adams, AT&T**

**Presenters**
Dan Adams, AT&T

**Description**
Extending a platform that benefits both businesses and employees, BYOD is a market-wide trend that is fast becoming an essential organizational tool. Employees who use personal devices for work need access to work related information to help them achieve greater productivity and effectiveness.

Learn how to address security and reimbursement challenges and effectively roll out programs while fully addressing cultural transitions. By tailoring phased roadmaps of mobility tools across the BYOD landscape (e.g., PIM, Content Management, and Applications), University IT organizations can enhance operations and increase internal and external customer satisfaction.

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### Corning Optical Communications: The New Paradigm for Fiber Optics: Wi-Fi, Cellular, and the Optical Network Evolution

**Vince Ferretti, Corning Optical Communications**

**Presenters**
Vince Ferretti, Corning Optical Communications

**Description**
Top universities require cutting edge technology to continue to attract the best students and faculty. Meeting demands for consistent, unlimited Wi-Fi is becoming more difficult than ever for Higher Education IT professionals. Competitive differentiation will be at stake without a robust plan for the future, so what are the considerations for future-proofing your network? This session will introduce and give the basics of Passive Optical Networks (PON), as one of the backbone utilities available for campus infrastructure today. Learn how PON can be utilized beyond the bandwidth of fiber optics, and how you can tie in technologies including Wi-Fi, Ethernet, Security Surveillance, VoIP, and Cellular. Attendees will leave with a strategic view of how IT can support driving university rankings through enabling a truly connected campus, from residence halls to stadiums.

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### Extreme Networks: Improving Student Outcomes Through Greater Visibility and Control of Your Network

**Kyle Brown, SUNY Potsdam & SUNY Canton**  
**Sarah Garrand, Hudson Valley Community College**  
**Kevin Stillman, System Administration**

**Presenters**
Kyle Brown, SUNY Potsdam & SUNY Canton  
Sarah Garrand, Hudson Valley Community College  
Kevin Stillman, System Administration

**Description**
This peer panel discussion, featuring SUNY CIOs and Senior Technology leaders, will focus on connected learning and what that means in today’s digital classroom. Join us to discuss technology initiatives that are helping to improve student outcomes, graduation rates, test scores and student retention. We will also focus on how to optimize the connected learning model and student experience through the use of Software Defined Networking (SDN), and the power of network analytics.

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### Masergy: Rethinking Cybersecurity in the Age of the Breach

**Craig D’Abreo, Masergy**  
**Phil Doesschate, SUNY Stony Brook**

**Presenters**
Craig D’Abreo, Masergy  
Phil Doesschate, SUNY Stony Brook

**Description**
One of the most complex challenges faced by CIOs in our cloud-first information technology world is securing valuable digital assets. Every day brings a new headline about a high-profile breach, proving that not only are traditional cybersecurity products inadequate to stop advanced persistent threats, the volume and intensity of these attacks are increasing. CIOs must learn to leverage advanced big data analytics and continuous security monitoring.

Join Craig D’Abreo, Masergy Vice President of Security Operations, as he explores the critical issues affecting cybersecurity and outline the latest defense strategies needed to thrive in the most dangerous era IT has ever experienced.
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<th>Time</th>
<th>Location</th>
<th>Description</th>
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<td>590</td>
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<td>1932 Jack Shea Arena</td>
<td>TECHNOLOGY RECEPTION WITH EXHIBITORS</td>
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<tr>
<td>591</td>
<td>Tue, Jun 16, 2015</td>
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<td>Lussi Ballroom Entire</td>
<td>CONFERENCE DINNER</td>
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<tr>
<td>592</td>
<td>Wed, Jun 17, 2015</td>
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<td>Lussi Ballroom D</td>
<td>BREAKFAST</td>
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<td>593</td>
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<tr>
<td>651</td>
<td>Wed, Jun 17, 2015</td>
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<td>Legacy</td>
<td>OPEN SUNY EMERGING TECHNOLOGIES</td>
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<tr>
<td>658</td>
<td>Wed, Jun 17, 2015</td>
<td>8:00 AM - 8:45 AM</td>
<td>Lussi Salon A &amp; B</td>
<td>SUNY SECURITY OPERATIONS CENTER (SOC) UPDATE</td>
</tr>
<tr>
<td>Session</td>
<td>Date</td>
<td>Time</td>
<td>Location</td>
<td>Description</td>
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<tr>
<td>668</td>
<td>Wed, Jun 17, 2015</td>
<td>8:00 AM - 8:45 AM</td>
<td>Intervale</td>
<td><strong>CONNECT WHEN YOU TREK - USING EDUROAM TO PROVIDE WORLD WIDE WIRELESS</strong></td>
</tr>
<tr>
<td>679</td>
<td>Wed, Jun 17, 2015</td>
<td>8:00 AM - 8:45 AM</td>
<td>Van Hoevenberg</td>
<td><strong>SUNY ONEONTA’S MOVE TO OFFICE 365 - OUR</strong></td>
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<tr>
<td>684</td>
<td>Wed, Jun 17, 2015</td>
<td>8:00 AM - 8:45 AM</td>
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<td><strong>MOBILE DEVICE ROUND TABLE</strong></td>
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<td>695</td>
<td>Wed, Jun 17, 2015</td>
<td>8:00 AM - 8:45 AM</td>
<td>Gore</td>
<td><strong>CARRIER ISSUES - LESSONS LEARNED</strong></td>
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<td>659</td>
<td>Wed, Jun 17, 2015</td>
<td>9:00 AM - 10:00 AM</td>
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<tr>
<td>595</td>
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<td>10:00 AM - 10:15 AM</td>
<td>Edelweiss &amp; Lookout</td>
<td><strong>BREAK</strong></td>
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<td>648</td>
<td>Wed, Jun 17, 2015</td>
<td>10:15 AM - 11:00 AM</td>
<td>Van Hoevenberg</td>
<td><strong>ITSM CONSORTIUM</strong></td>
</tr>
<tr>
<td>653</td>
<td>Wed, Jun 17, 2015</td>
<td>10:15 AM - 11:00 AM</td>
<td>Legacy</td>
<td><strong>OPEN SUNY UPDATE</strong></td>
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</tbody>
</table>

**Description**

- eduroam (education roaming) is the secure worldwide federated network access service developed for the international research and education community. Started in Europe it has spread world-wide and enables travelers of any participating institution to attach to the wireless at any other participating institution, securely and seamlessly. It's starting to spread in the United States and implementing eduroam SUNY-wide could help provide easier collaboration among institutions, particularly when students, faculty and administrators travel from campus to campus.

- SUNY Oneonta has opted to move their faculty and staff e-mail, calendaring, and collaboration into the cloud by migrating to Microsoft's Office 365 suite of applications. Learn about their pre-requisite project work, planning, pilot phase experiences, and the beginnings of their migration to the service. By STC 2015, they hope to have begun user migration and service deployment including: knowledge-base documentation, training, and scheduling. Join us to see how they did it and ask questions about their experience.

- As the number of 1:1 computing programs in K - 12 schools grow, what is your campus' strategy for incorporating mobile devices and encouraging innovation? Come share your mobile technology plans and questions in a 'birds of a feather' style discussion.

- Genesee Community College will share their experiences this past year with difficult carrier issues including lessons learned.

**Description**

Carey Hatch and Dave Powalyk will team up again to provide an update regarding System wide and System Administration activities of which campuses should be aware. The session will include highlights to pique your interest in upcoming sessions including: Open SUNY, Data Center Strategy Team, Contracting, Security Operations Center, and maybe even Breach Insurance.

**Description**

A number of SUNY campuses and organizations are working together to adopt ITIL practices and implement them in a shared ServiceNow environment. We'll talk about the benefits of the consortium, the challenges of working in a shared environment, process governance and some of the tools used to support the initiative. The SUNY ITSM Consortium members will be available for questions and sharing stories.

**Description**

Open SUNY was launched in January 2014 with six Open SUNY+ partner campuses and the first set of Open SUNY supports designed to assist all SUNY institutions in raising the quality of their online courses and programs. Attend this session to see where we are a year and a half later, learn about the experiences of nineteen Wave I and II partner campuses, and how the supports for students, faculty, and campuses can help your institution deliver the Signature Elements of Open SUNY+ programs. A status update will also be provided on the evolution of the Open SUNY business model, plans for additional Open SUNY+ partner programs, the Open SUNY Center for Online Teaching Excellence, and more. This will be a great opportunity to bring your Open SUNY questions and get them answered!
**STC 2015 - Sessions as of 5/21/2015**

<table>
<thead>
<tr>
<th>Session ID</th>
<th>Date</th>
<th>Time</th>
<th>Room</th>
<th>Title</th>
<th>Presenters</th>
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<tr>
<td>666</td>
<td>Wed, Jun 17, 2015</td>
<td>10:15 AM - 11:00 AM</td>
<td>Intervale</td>
<td>CLOUD DATACENTER STRATEGY</td>
<td>James Dutcher, SUNY Cobleskill</td>
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<tr>
<td>663</td>
<td>Wed, Jun 17, 2015</td>
<td>11:15 AM - 12:00 PM</td>
<td>Legacy</td>
<td>WHAT THE !@#$ IS ITEC DOING NOW?</td>
<td>Mike Notarius, ITEC</td>
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<tr>
<td>668</td>
<td>Wed, Jun 17, 2015</td>
<td>10:15 AM - 11:00 AM</td>
<td>Whiteface</td>
<td>AV ON A BUDGET</td>
<td>Roseann Anzalone, Adirondack Community College, Mark English, SUNY Oneonta, Denise Burbey, Jamestown Community College</td>
</tr>
<tr>
<td>669</td>
<td>Wed, Jun 17, 2015</td>
<td>11:15 AM - 12:00 PM</td>
<td>Intervale</td>
<td>DEMYSTIFYING THE NEXT GENERATION DATA CENTER</td>
<td>Kevin Stillman, Systems Administration</td>
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<tr>
<td>687</td>
<td>Wed, Jun 17, 2015</td>
<td>11:15 AM - 12:00 PM</td>
<td>Whiteface</td>
<td>ACCESSIBILITY IN THE CLASSROOM</td>
<td>Nazely Kurkjian, Binghamton University, Drew Tucci, Binghamton University</td>
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<tr>
<td>698</td>
<td>Wed, Jun 17, 2015</td>
<td>10:15 AM - 11:00 AM</td>
<td>Gore</td>
<td>PROJECT RISK MANAGEMENT</td>
<td>Joe Graig-Tiso, SUNY Oneonta</td>
</tr>
<tr>
<td>688</td>
<td>Wed, Jun 17, 2015</td>
<td>11:15 AM - 12:00 PM</td>
<td>AST</td>
<td>SECURITY INITIATIVES AND TOOLS PANEL</td>
<td>Ken Runyon, Systems Administration, Phil Doesschate, SUNY Stony Brook</td>
</tr>
<tr>
<td>656</td>
<td>Wed, Jun 17, 2015</td>
<td>11:15 AM - 12:00 PM</td>
<td>Van Hoevenberg</td>
<td>SUNY'S ROLE IN STARTUP NY</td>
<td>Jeffrey Boyce, SUNY Research Foundation</td>
</tr>
</tbody>
</table>

**Descriptions**

- **A brief overview of SUNY’s current situation along with strategies and paths for any campus to achieve hybrid private/public cloud success.**

- **Come hear the latest announcements from ITEC on new services, updates for existing services and a general update on major initiatives over the past year.**

- **Join Roseann, Mark and Denise as they look at creative ways that their institutions have met faculty and student demands for new and innovative technology in the classroom while staying below a $5000 per classroom budget.**

- **Have you ever felt that your Projects lack a good plan for addressing Risk? This session will cover how to develop a Risk Management Plan utilizing the globally recognized standards and processes in the Project Management Institute's (PMI) Project Management Body of Knowledge (PMBOK). This session will benefit both veteran Project Managers looking to enhance their Risk Management skills and novice project team members looking to learn about Risk Management and perhaps looking to pursue a Project Management Professional (PMP) certification.**

- **This panel will share information on current university-wide security initiatives and look for feedback from the attendees. The following security initiatives will be addressed:**
  - Policy and Procedure Clearinghouse
  - Annual Information Awareness Training
  - Campus Breach Simulation Exercise
  - Vulnerability Scans and Penetration Testing
<table>
<thead>
<tr>
<th>Session</th>
<th>Date</th>
<th>Time</th>
<th>Room</th>
<th>Description</th>
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<tr>
<td><strong>LUNCH</strong></td>
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<td><strong>598</strong></td>
<td>Wed, Jun 17, 2015</td>
<td>12:00 PM - 1:00 PM</td>
<td>Lussi Ballroom D</td>
<td>Plenary</td>
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<tr>
<td><strong>642</strong></td>
<td>Wed, Jun 17, 2015</td>
<td>1:00 PM - 1:45 PM</td>
<td>Van Hoevenberg</td>
<td>57 TO 1: WHAT ARE THE ODDS?</td>
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<tr>
<td><strong>673</strong></td>
<td>Wed, Jun 17, 2015</td>
<td>1:00 PM - 1:45 PM</td>
<td>Intervale</td>
<td>GETTING STARTED WITH DOCKER (AKA CONTAINER VIRTUALIZATION)</td>
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<tr>
<td><strong>657</strong></td>
<td>Wed, Jun 17, 2015</td>
<td>1:00 PM - 1:45 PM</td>
<td>Legacy</td>
<td>SICAS UPDATE</td>
</tr>
<tr>
<td><strong>685</strong></td>
<td>Wed, Jun 17, 2015</td>
<td>1:00 PM - 1:45 PM</td>
<td>Whiteface</td>
<td>LEARNERS 3.0?! MEET THE CLASS OF 2030</td>
</tr>
</tbody>
</table>

**57 TO 1: WHAT ARE THE ODDS?**

Maureen C. Zajkowski, Systems Administration

**Description**
For almost a decade ITEC has supported, in conjunction with the SUNY Office of Library and Information Services (OLIS), a shared server environment that contains the Aleph library management system regions of 57 campuses. (The four University Centers maintain their own installations of Aleph.) While the Aleph regions of the 57 campuses share server space, they do not share data as each campus has a separate campus specific Aleph structure. This design was based on campus expectations that while they would be part of shared server operations, they would maintain local control of their library data. Over the years campuses have suffered staffing decreases and there has been a significant shift from print to electronic resources. These factors contributed to a decision to investigate the feasibility of consolidating the individual campus catalogs to a shared catalog/shared bibliographic record environment. During the summer and fall 2014 OLIS/ITEC worked on phase 1 of what we named the One Bib POC (proof of concept) to load and merge data associated with 12 campuses. While there is still testing underway and more functionality that has not yet been addressed, there has been success on the activities that have been completed. Starting in January 2015 OLIS/ITEC have moved forward with the 2nd phase of the One Bib POC to merge data from all 57 campuses. This session will address the challenges of this process, what is being learned, and impacts this will have if OLIS/ITEC move forward with this project to production.

**GETTING STARTED WITH DOCKER (AKA CONTAINER VIRTUALIZATION)**

Walter Meyer, SUNY Purchase

**Description**
Sometimes referred to as operating system-level virtualization, Docker is a set of tools that make managing Linux containers easy and scalable. Unlike Hypervisor virtualization (VMWare, Xen, etc.), containers allow you to leverage built-in features of the Linux Kernel to run isolated container-based images without the resource overhead of a traditional VM. Imagine being able to run hundreds of different flavors of Linux on any existing Linux box. Docker let’s you do just that and more. Docker is a very new, promising, and exciting technology. In this session you will get an overview of Docker and how you can start using it in development and production environments — and even on your laptop before you leave today!

**LEARNERS 3.0?! MEET THE CLASS OF 2030**

Kathleen Gradel, SUNY Fredonia

**Description**
Let’s take a snapshot of the graduating Class of 2030 on our campuses. Who are the “digital natives” of the future? What skills do we think they will have? What gaps are they likely to have in their skillsets?

Then let’s take stock. Using what we know about trending technology and teaching/learning – what do we see in our crystal ball about the classroom and campus? What “walls” will the classroom of 2030 have? What will faculty need to know and do, to empower student learning? And what do these predictions say about probable needed human support and technical infrastructure on our campuses?

**SICAS UPDATE**

Bill Grau, SICAS Center

**Description**
Hear the latest information on the SICAS program from Executive Director, Bill Grau. This session will include staffing information, project updates and service updates.
STC 2015 - Sessions as of 5/21/2015

719  Wed, Jun 17, 2015  1:00 PM - 1:45 PM  State Room
Exhibitor

Windstream: Fiber Optic Communications: The Invention, Impact and Future Direction

Presenters
Peter Schultz, PhD, Windstream

Description
Dr. Peter Schultz is co-inventor of the fiber optics used worldwide for telecommunications. Join him as he discusses the invention, impact and future direction of fiber optic communication.

Dr. Schultz is an internationally recognized scientist and has received numerous awards for his technical achievements. In 1993 he was inducted into the National Inventors Hall of Fame and in 2000 received the National Medal of Technology from President Clinton for his accomplishments (the highest technology award of the US government.) Since 1991, he has been a member of the National Academy of Engineering. Election to membership is one of the highest professional honors accorded an engineer. He is an expert in fiber optic technology (including telecommunication fibers and deployment, as well as specialty fibers for sensors) and general materials technology.

647  Wed, Jun 17, 2015  2:00 PM - 2:45 PM  Legacy

ITSM @ ITEC

Presenters
Don Erwin, ITEC

Description
It's not a destination, but a journey to the horizon. Wanting to enhance our customers' experience, ITEC is adopting ITIL methodologies to infuse ever-improving IT Service Management into the ITEC culture. Using the same people in new roles calls for organizational change and communication. We'll talk about our goals, what we've done to date, and lessons learned.

599  Wed, Jun 17, 2015  1:00 PM - 4:00 PM  1932 Jack Shea Arena
Technology Exhibit

ENGAGING YOUR AWARENESS

Presenters
Lee Riddell, SUNY Leadership Institute

Description
This workshop heightens awareness of one's own leadership style and engages participants in creative conversations through the use of visual imagery. Attendees come away with refreshing and eminently practical insights on the skills that aspiring leaders need to succeed in today's culturally diverse and team-driven academic management environments.

696  Wed, Jun 17, 2015  1:00 PM - 1:45 PM  Gore

TOA

578  Wed, Jun 17, 2015  2:00 PM - 2:45 PM  Intervale

Splunk > Choose your own adventure... and solve problems too

Presenters
Adam Cross, Empire State College

Description
With Splunk, you can solve problems you didn't know existed because you didn't have time to look at the logs. Learn how Splunk helps SUNY Empire State College with log management, enabling better insight into it's production systems. Splunk puts real-time log search and analysis at your fingertips. It provides you with Operational Intelligence across systems and it can even suggest common occurrences you may not be aware of. Detect anomalies or incidents that stem from other systems; report on them, alarm on them, even put them on a Google map.

645  Wed, Jun 17, 2015  2:00 PM - 2:45 PM  Van Hoevenberg

How Hard Can It Be? IT Procurement/Contracts - The Basics

Presenters
Glenn Massey, Systems Administration

Description
IT groups are becoming more engaged with on-campus contracting and procurements. Join this session to learn valuable information on IT contracting language, terms and conditions and procurements.
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<th>Session ID</th>
<th>Date/Time</th>
<th>Location</th>
<th>Title</th>
<th>Presenters</th>
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<tbody>
<tr>
<td>683</td>
<td>Wed, Jun 17, 2015 2:00 PM - 2:45 PM</td>
<td>Whiteface</td>
<td>TODAY’S CLASSROOMS WITH CHANGING “WALLS”… SUPPORTING THE CHANGING LANDSCAPE</td>
<td>Kathleen Gradel, SUNY Fredonia</td>
</tr>
<tr>
<td>694</td>
<td>Wed, Jun 17, 2015 2:00 PM - 2:45 PM</td>
<td>Gore</td>
<td>CAMPUS 911 CONCERNS AND SOLUTIONS</td>
<td>Rick Coloccia, SUNY Geneseo</td>
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<tr>
<td>600</td>
<td>Wed, Jun 17, 2015 3:00 PM - 4:00 PM</td>
<td>State Room</td>
<td>BREAK</td>
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<tr>
<td>661</td>
<td>Wed, Jun 17, 2015 4:00 PM - 4:45 PM</td>
<td>Legacy</td>
<td>UPDATE ON BANNER XE AND BANNER ENTERPRISE SERVICE MANAGER</td>
<td>Will Weir, SICAS Center Peter Andruzysyn, SICAS Center</td>
</tr>
<tr>
<td>664</td>
<td>Wed, Jun 17, 2015 4:00 PM - 4:45 PM</td>
<td>Legacy</td>
<td>YOU’RE ALREADY A MEMBER: ENGAGE YOUR COMMUNITY IN THE SUNY LEARNING COMMONS!</td>
<td>Kim Scalzo, Systems Administration</td>
</tr>
</tbody>
</table>

Description:
Remember the days of “easy” technology demands on campus? You had a few heavy-duty users, mostly “geeks” who carted their own hardware into labs and classrooms. Then you had the high-maintenance faculty who reported every little glitch or who were just afraid to toggle on a switch.

Fast forward to today. Lots of similarities, right? A few high-end users who are confident about what they do, and who push for more leeway in campus protocols -- the instructor who uses what’s in the physical classroom space, yelling just when the mouse batteries are gone -- and those who struggle daily with the fear of breaking the Internet. These same instructors also have high demands from students, who expect to use their own devices in class and for out-of-class work; from departments, that expect at least functional use of the LMS; and from instructional designers who “push” agendas of interactivity and engagement in online and blended courses.

This session will take a bird’s eye view of teaching and learning in physical campus spaces. And we’ll project needs generated by both faculty and students in blended and online courses in classrooms with changing walls. Together, let’s build core toolbox options for today’s instructors.

Description:
This session will highlight how organizations can apply service management fundamentals to all areas of the campus to reduce costs, increase efficiencies, and deliver a higher level of service. Specific areas of review will include information technology as well as facilities, human resources, capital project management, finance, and research. We’ll discuss how structured processes can be applied to these different areas to accelerate execution and fuel innovation.
PMI, ITIL, TOGAF, … Really? How about one ITS?"

Presenters
Mike Bartoletti, Albany University

Description
Information Technology Services (ITS) at U. Albany initiated a program to leverage all the quality methods available and realized true benefits for the ITS team and the University. We organized a program with four projects -- Symbols; Portfolio & Project Management; Services Management; and Enterprise Architecture. Teams were formed to implement models like ITIL, PMBOK, and TOGAF. Join us to see a project charter that you can use to make these methods applicable in your environment. You will learn how Symbols can be the foundation to make these methods real. Really! You will be able to go back to your campus and start this on Monday.

VIDEO CONFERENCING IN THE CLASSROOM

Presenters
Fermin Romero, Broome Community College

Description
What Video Conferencing technologies work well in the classroom environment? Join in a discussion about products tested in classrooms. We'll look at the challenges that present themselves and how to mitigate common problems. What does support look like?

THE SOUTHERN SIDE OF WHITEFACE

Presenters

Description
With its launch in January 2014, Open SUNY has been providing 24 x 7 Help Desk support services for Online Learning and select Academic Technologies. This session will focus on the strategies and business/financial models we utilized to expand our services to 24 x 7. We'll also provide insight into our current thinking on expanding the scope of our services even further and how we will support the Open SUNY+ Signature Elements into the future.
3D PRINTING FOLLOW UP (SBU INNOVATION LAB)

Presenters
Dave Ecker, SUNY Stony Brook

Description
As a follow up to the 3D printing presentation last year, Research Technologies expanded the project to create the SBU Innovation Lab which is a joint partnership between the College of Business, the Provost office, and Research Technologies (part of the Division of Information Technology). The Innovation Lab gives students, faculty, researchers and staff an opportunity to collaborate and work with a 3D printer, Vinyl Cutter, Green Screen and more. It's about taking an idea, developing a prototype and creating a startup. Learn how we did this and the results so far.

UTILIZING THE STARFISH RETENTION TOOL TO MAXIMIZE STUDENT SUCCESS

Presenters
Ryan McCabe, Finger Lakes Community College
R.J. Rapoza, Finger Lakes Community College

Description
In this session the integration between Starfish and the Blackboard LMS will be explained. We'll look at how Starfish is utilized on our campus, the usage statistics and thoughts on future campus usage.

THE METRICS OF THE CLASSROOM

Presenters
Todd Benzin, Buffalo State College

Description
New media technologies offer unprecedented levels of monitoring and statistics. Join Todd Benzin from Buffalo State in a discussion on pulling data from their classrooms and how that factors into design and support models.

USING CAMPUS PREFERRED PRODUCTS IN SUCF CONSTRUCTION CONTRACTS

Presenters
Bob Kanarkiewicz, State University Construction Fund (SUCF)

Description
The standard State University Construction Fund (SUCF) contract includes an equivalent clause that allows contractors to substitute other products for those named in the specifications. This session will review options and processes for getting campus preferred products installed. Options include campus provided/campus installed materials, campus provided/contractor installed materials and amending the standard contract to name single sources.

DEGREE WORKS BIRDS OF A FEATHER

Presenters
Dawn Bookhout, SICAS Center

Description
A round table discussion of the Degree Works project. There will be a brief update at the start, but a majority of the time will be devoted to discussion among participants. Participants in this session should come prepared with questions or topics to discuss.

ITEC TECHNOLOGY UPDATE

Presenters
Mike Radomski, ITEC

Description
ITEC will present their current technology roadmap for servers, storage, networking, virtualization and applications. The session will discuss the latest Isolated Technology Stack (ITS) design as well as the current state of ITEC’s data center move to Victory Technology Center (VTC). The presentation will also touch upon the latest security and automation enhancements to ITEC’s hosted environment.
### OPEN SUNY INSTITUTIONAL READINESS: OUTCOMES AND IMPACTS

**Presenters**
Kim Scalzo, Systems Administration

**Description**
We are now two years into the Open SUNY Institutional Readiness (IR) process and starting to see some positive outcomes and impacts on campuses. The IR process was established to help increase the capacity and capability of SUNY campuses to ensure quality and success in online learning as we scale to achieve the growth target of 100,000 new, degree-seeking students enrolled in online programs. It involves a three-part campus consulting engagement, facilitated by a team of two Open SUNY IR experts, and requires the participation of the campus leadership team. Campus outcomes include a self-assessment of the campus based on the Online Learning Consortium Quality Scorecard, including identification of the campus's best practices and areas where the campus has gaps to be closed. The final outcome is a comprehensive implementation plan that includes a commitment to ongoing continuing quality improvement. This panel session will include some preliminary system-level outcomes we’re starting to see, as well as campus level outcomes and impacts from two campuses who have gone through the process.

### DEPLOYING IPV6

**Presenters**
Rick Coloccia, SUNY Geneseo

**Description**
IPv6 may seem scary with it's longer IP addresses and the need to run a second copy of routing protocols, but it's not too different than IPv4. SUNY Geneseo first deployed IPv6 in the summer of 2003. We will discuss some of the "gotchas" and the benefits we have enjoyed.

### SEEING IT MY WAY: INSIGHTS FROM A VISUALLY IMPAIRED HELPDESK TECHNICIAN

**Presenters**
German Fermin, SUNY Purchase

**Description**
Every day my job presents me with a different set of obstacles. Like anyone else in IT I have to deal with a myriad of technical problems and the occasional angry customer. But, as someone who's visually impaired, I often have to use different software tools and approaches to do my job effectively. The quintessential tools from a Helpdesk technician's arsenal like Microsoft Remote Desktop or Remote Assistance aren't easy for me to use. Today, I will walk you through a typical day on the job. I'll reveal my secrets, frustrations and the tricks that keep me and my customers productive and happy.
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<tr>
<td>662</td>
<td>Thu, Jun 18, 2015 10:15 AM - 11:00 AM</td>
<td>Legacy</td>
<td>WHAT ARE THOSE ITEC PROJECT MANAGEMENT PEOPLE UP TO, ANYWAY?</td>
<td>Christa Glassman , ITEC Ralph Chille , ITEC Phil Vecchione, ITEC</td>
<td>The ITEC Project Management Office will share stories of successes and challenges as well as the evolution of the PM methodologies at ITEC, including adapting our PM processes to our ITSM approach. This session is for all involved in managing IT projects, even if “Project Manager” is not your job title. Anyone managing (or considering managing!) IT projects should attend and share lessons learned with their SUNY counterparts.</td>
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<td>681</td>
<td>Thu, Jun 18, 2015 10:15 AM - 11:00 AM</td>
<td>Lussi Salon C</td>
<td>WEAR-ABLE TECHNOLOGIES</td>
<td>James Dutcher, SUNY Cobleskill</td>
<td>A presentation and demonstration of some of the integrated wear-able, video, and other information technologies available today. We'll discuss the support services needed for making these technologies successful on your campus.</td>
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<tr>
<td>671</td>
<td>Thu, Jun 18, 2015 10:15 AM - 11:00 AM</td>
<td>Intervale</td>
<td>DYNAMIC, ZERO-TOUCH WINDOWS DEPLOYMENTS USING SCCM AND THE MICROSOFT DEPLOYMENT TOOLKIT</td>
<td>Mark Kent, Buffalo State College</td>
<td>There are many options to choose from when deploying Windows to client devices. A deployment architecture that will allow for 100% zero-touch deployment using several, mostly free, Microsoft tools and technologies. This technique provides for dynamic customization depending on the scenario. We'll discuss the benefits of this solution, the required components, a general walkthrough to set it up, along with tips/tricks, troubleshooting, notes from the field, and sources of additional information.</td>
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<tr>
<td>674</td>
<td>Thu, Jun 18, 2015 10:15 AM - 11:00 AM</td>
<td>Lussi Salon A &amp; B</td>
<td>PCI COMPLIANCE AT NEW PALTZ</td>
<td>Paul Chauvet, SUNY New Paltz</td>
<td>New Paltz went through a remediation process for Payment Card Industry (PCI) compliance. This session is targeted at campuses who are not yet in compliance with PCI or are looking for different ways to handle their compliance issues. How do you deal with scope reduction, policy concerns, network and server security issues and encryption? We'll also look at where external resources can be most useful. There will be a large audience discussion period where schools can share their successes and challenges in PCI compliance.</td>
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<tr>
<td>686</td>
<td>Thu, Jun 18, 2015 10:15 AM - 11:00 AM</td>
<td>Whiteface</td>
<td>VIDEO RECORDING RIGHTS: STUDENT PERMISSIONS AND INTELLECTUAL PROPERTY</td>
<td>Seth Gilbertson, Systems Administration</td>
<td>Classroom capture and video-based materials are quickly becoming a ubiquitous tool in the classroom of today. Join Seth Gilbertson from SUNY Upstate on a discussion surrounding the legal framework for gathering and using video materials in the classroom. Do you need to obtain student permission? Who owns the intellectual property rights? What happens (or should happen) to the video if the faculty member leaves? Seth will address these questions and more in this interactive session. Bring questions or send them to Seth at <a href="mailto:gilberse@upstate.edu">gilberse@upstate.edu</a>.</td>
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<tr>
<td>699</td>
<td>Thu, Jun 18, 2015 10:15 AM - 11:00 AM</td>
<td>Gore</td>
<td>RCDD: REQUIREMENTS AND APPLICATION</td>
<td>Zach Jones, Binghamton University</td>
<td>This session contains a brief explanation of the Registered Communications Distribution Designer (RCDD) program and the requirements for certification. Learn how we use this knowledge at Binghamton University and the benefits of applying RCDD principles in our projects.</td>
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<tr>
<td>649</td>
<td>Thu, Jun 18, 2015 11:15 AM - 12:00 PM</td>
<td>Legacy</td>
<td>OPEN SUNY AFFORDABLE LEARNING SOLUTIONS – THE CHALLENGE OF OERS</td>
<td>Laura K. Murray , Systems Administration</td>
<td>Open Educational Resources (OERs) -- free or low-cost alternatives to costly traditional textbooks and course materials -- support student success. The challenge of OERs is the technical infrastructure required to support storage, faculty adoption and faculty creation of materials as well as providing access to students. Open SUNY Affordable Learning Solutions (ALS) is a first step in creating this technical infrastructure and leveraging OER initiatives across SUNY.</td>
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STC 2015 - Sessions as of 5/21/2015

**SECURITY ASSESSMENT CASE STUDIES… WHAT YOUR MOTHER DIDN’T TELL YOU…**

**Presenters**
Kevin Stillman, Systems Administration  
Phil Doesschate, SUNY Stony Brook  
Jasvinder Singh, SUNY Maritime

**Description**
Find out everything you wanted to know about security assessments, but were afraid to ask. We’ll use case studies of several recent assessments to illustrate lessons learned from multiple sites. We will also discuss how the Security Operations Center (SOC) will provide an à la carte option for third party risk assessments.

**EMS – EVENT AND SPACE MANAGEMENT**

**Presenters**
Jason Malony, Albany University

**Description**
In May 2014, University at Albany went live with an event and space management product called EMS (Event Management System) from Dean Evan & Associates. EMS is a comprehensive academic and event scheduling tool that maintains all spaces where classes and events are held on campus in one centralized location. The greatest benefit to using EMS is that it has changed the way we think about managing space, making it a transparent and collective resource. It allows valuable space to be utilized in a more efficient way by faculty, staff, and of course students. This session will take a deeper look at the value added by an enterprise wide space and event management solution. We will also discuss the challenges faced with implementing a campus wide application such as this.

**POWERSHELL**

**Presenters**
Joe Leroux, SUNY Canton

**Description**
Desired State Configuration (DSC) is a management platform in Windows PowerShell that enables deploying and managing configuration data for software services and managing the environment in which these services run. It provides a set of Windows PowerShell extensions, cmdlets, and resources that you can use to declaratively specify how you want your software environment to be configured. DSC also provides a means to maintain/manage existing configurations and allows the Windows administrator to maintain configurations on the Linux platform. PowerShell DSC fills the gap in server configuration management for the Windows Server platform. The goal of this presentation is to provide an overview of use cases, resources for learning the platform and a brief demonstration.

**SKYPE FOR BUSINESS - BUILDING A PLATFORM FOR CONNECTED LEARNING AT SUNY CORTLAND**

**Presenters**
Joshua Peluso, SUNY Cortland  
Amy Becker, SUNY Cortland

**Description**
On campus’ today there are several challenges when building connected learning opportunities, with so many choices and connecting the right technology, finding the best tools, and having a shared purpose it is imperative to leverage resources for the desired learning outcomes. At SUNY Cortland, a pilot program using Lync, which is now called Skype for Business involved participants from different departments within IR. The partnership with different participants throughout IR has allowed for a full semester of use of testing Skype for Business within The Help Center staff and along with faculty members and reaching out to students. Skype for Business has brought about collaboration for faculty members to engage with students using an application that is part of Office 365 and available to all students. Skype for Business from a student’s learning perspective encourages engagement in classes by providing an integrated web-conference and tool. Skype for Business provides a full web-conference experience that allows students to share information with each other especially for group projects. Skype for Business provides a framework for collaboration with faculty, staff, and students.

**DIGITAL SIGNAGE OPTIONS**

**Presenters**
Fermin Romero, Broome Community College  
Damon Vogel, Suffolk County Community College

**Description**
How is display technology being used in new and unique ways? What new options exist in the market? What are the do-it-yourself solutions and how do they compare to the enterprise-based products? Which ones can be rolled out quickly? Join Fermin and Damon as they discuss how they’ve leveraged displays at their schools.

**PROJECT MANAGEMENT PROFESSIONAL CERTIFICATION: REQUIREMENTS AND APPLICATION**

**Presenters**
Shannon Sauro, SUNY Brockport

**Description**
A comprehensive overview of what is involved in obtaining a PMP, how to maintain certification and the different ways in which you can apply this knowledge.
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<td>Thu, Jun 18, 2015</td>
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<td>Lussi Ballroom D</td>
<td>LUNCH TO STAY OR GO</td>
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